

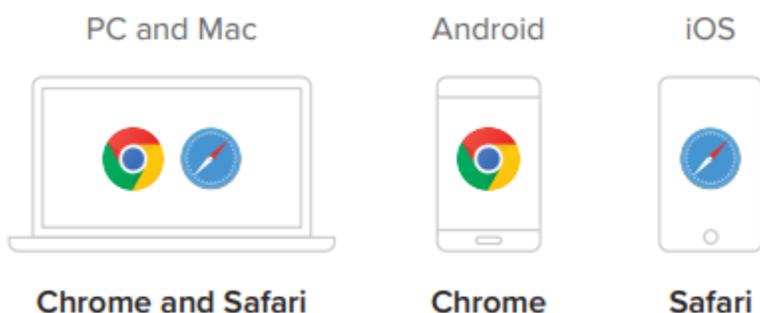
For patients: quick-start guide

*How to join a **doxy.me** call and have a good experience*

5 Steps to check in for your telehealth appointment:

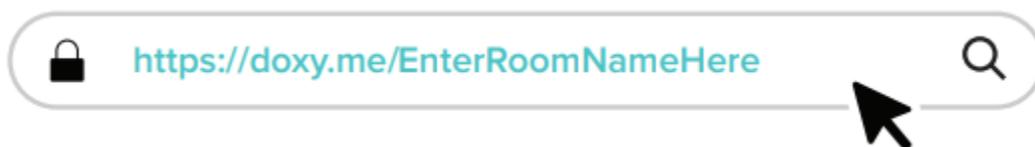
1. Select a device

Use a computer or device with a camera and microphone.



2. **If using a computer or tablet, you will receive an email with the appointment link. If you are using a smartphone, you will receive a text message with a link to join the appointment.**

Click the link from your provider or enter the web address into the browser.



3. Check in

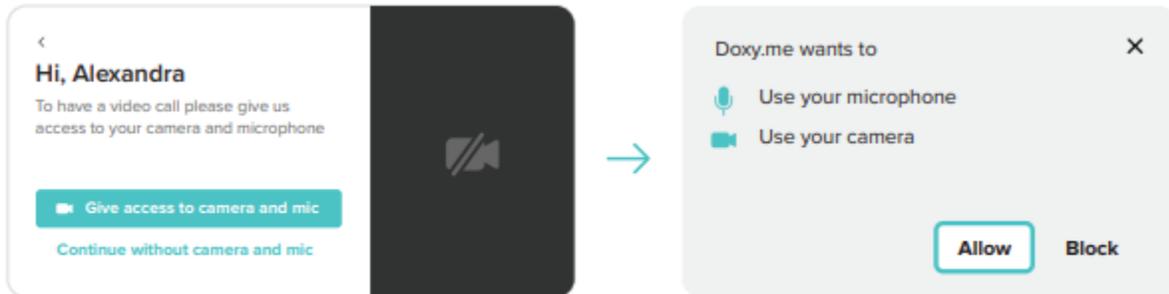
Type in your name and click **Check In**.

A 'Welcome' check-in screen with the following text: 'Welcome', 'Please check in to let Dr. Stewart know you are here:', a text input field containing 'Alexandra Johnson', and a teal 'Check In' button.

- ✓ Secure
- ✓ No software to download
- ✓ No registration needed

4. Enable webcam and microphone

Allow your browser to use your webcam and microphone.



 Doxy.me is encrypted and HIPAA compliant

5. Sit back and relax!

Wait for your provider to start the call.

Tips for a great call:

- Please remember that this is a medical appointment, and you need to be in a private place or at home with an ethernet cable or Wi-Fi, not at work, the grocery store, etc.
- Restart your device before checking in.
- Ensure your browser is up to date. The easiest way to determine this is to visit <https://www.whatismybrowser.com>.
- If possible, use a newer device and make sure it's fully charged.
- Try disconnecting other devices from the Wi-Fi you're using.
- Use headphones if you experience an echo or any audio feedback.