Vivio Martin Luther King, Jr. Community Hospital

Non-discrimination Policy

Martin Luther King, Jr. Community Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Martin Luther King, Jr. Community Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Martin Luther King, Jr. Community Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - Information written in other languages

If you need these services, contact Jerry Stockstill, Patient Experience Manager, at (424) 338-8583.

If you believe that Martin Luther King, Jr. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Department of Quality and Risk, 1680 E. 120th Street, Los Angeles, CA 90059, (424) 338-8713, 1-800-735-2929 (TTY/VCO/HCO), <u>info@mlkch.org</u>.

You can file a grievance in person or by mail. If you need help filing a grievance, Department of Quality and Risk, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/cp/wizard_cp.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html



Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-854-7784 (TTY:1-800-735-2929)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-854-7784 (TTY: 1-800-735-2929).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-854-7784 (TTY: 1-800-735-2929)

<u>Korean</u>

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-854-7784 (TTY: 1-800-735-2929)번으로 전화해 주십시오.

Armenian

ՈԻՇԱԴՐՈԻԹՅՈԻՆ` Եթե խոսում եք իայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Չանգահարեք 1-800-854-7784 (TTY (իեռատիպ)` 1-800-735-2929)

Persian

توجه: اگر به زبان فارسی گفتگو می کنی،د تسهیلات زبانی بصتر واریگان بیار شما فمهار می باشد. با (2929-735-800-1 :TTY) 854-7784-800-1 تماس بگیرید.

<u>Russian</u>

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-854-7784 (телетайп: 1-800-735-2929).

<u>Japanese</u>

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-854-7784 (TTY:1-800-735-2929)まで、お電話にてご連絡ください。

<u>Arabic</u>

ملحوظة: اذا كنت تتحدث ذاكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-854-7784-800 (رقم هاتف الصم اولبكم: 1-2929-735-800)

<u>Punjabi</u>

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-854-7784 (TTY: 1-800-735-2929) 'ਤੇ ਕਾਲ ਕਰੋ।



Mon-Khmer, Cambodian

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-854-7784 (TTY: 1-800-735-2929).

<u>Hindi</u>

ध्यान द : य द आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-800-854-7784 (TTY: 1-800-735-2929) पर कॉल कर ।

<u>Thai</u>

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-854-7784 (TTY: 1-800-735-2929).